

# SANDRO L. CAFFERATA

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## SUMMARY

IT Executive with over 22 years experience in the Management of Technology Support organizations; management responsibilities include:

- Large Infrastructure Engineering organizations, including Networks, Distributed Systems, Web, Security, Database and e-mail
- Technical Architecture groups
- Technical Support teams, including Mainframe, Distributed Operational, Distributed Databases units and Technical Development

Strengths in:

- Extensive IT Arch and Infra knowledge
- Extensive experience with Internet Technologies
- Exceptional focus on end-to-end availability
- Systems Capacity and Performance Management
- Email Systems and related compliance issues
- Vendor Management
- Coach/Mentor
- Team leader/player, People Management
- Change Management (Org and Systems)
- Budget and Expense Management

## PROFESSIONAL EXPERIENCE

**COD CONSULTING**, New York, NY

**Nov 2007 – June 2009**

### **Consultant – Datacenter Move**

Lead the project to relocate the Systems of the Annuity Division of Hartford Life between two Datacenters, and establish out-of-region Disaster Recovery capabilities.

**PROCURESTAFF**, Parsippany, NJ

**Mar 2007 – Sept 2007**

### **Consultant – IT Service Management**

Working with the CIO and the COO of the US Insurance Group of MassMutual, define and implement standard IT Operation and Production Management Processes and Controls. This assignment was completed successfully on time and to the complete satisfaction of the Customer.

**MASSMUTUAL FINANCIAL GROUP**, Springfield, MA

**Jan 2000 – Nov 2006**

### **Vice President – Infrastructure Technology Services (2002 – 2006)**

Managed the Engineering teams responsible for the UNIX (300 Sun, IBM and HP servers), Linux (60 Intel & Red Hat servers), and Windows Server (1,200+ servers, mostly HP) platforms; Web Engineering and Support; Database Engineering and E-Mail Engineering. This was an organization of 80 technologists, with a budget of over \$17M, including hardware depreciation and software purchases and maintenance.

- Nurtured a culture of Reliability, Availability, Serviceability and Performance (RASP) across all the Infrastructure Engineering teams, in the design, building and supporting critical Enterprise Systems, including Internet portals and e-mail
- Improved availability of the Enterprise J2EE platform (Apache, WebLogic, Oblix, LDAP, WebMethods and UDB) and Applications, from 99.5% to 99.95% in 18 months. Led the transition (still in progress) to IBM WebSphere and Tivoli Identity Management
- Improved availability of email (Exchange 2003 – 18,000 mailboxes), including NASD and SEC-regulated email archiving, from 99.8% to 99.99% in less than one year

**Vice President – Infrastructure Architecture Services (2001 – 2002)**

Led a small team of Senior Architects, responsible for planning and designing the IT Infrastructure, which included over 150 UNIX and 450 Intel servers at that time.

- Early adapter of GRID computing in the Insurance Industry. This easily scalable, Intel/Linux-based, Platform Software solution for the Investment Unit, replaced a large SUN-based computer, doubling the performance for half the cost. This was a huge success for the Client organization.

**Vice President – Distributed Systems Support, (2000 - 2001)**

Initially responsible for reorganizing the Desktop Support organization and defining the Managed Desktop strategy and rollout of Windows 2000. Assumed additional responsibilities throughout 2000, including all the Engineering organizations; this was a 180 FTEs, \$54M organization.

- Streamlined the Desktop Support organization from over 90 to 55 FTEs
- Transitioned the support organization from IBM and Microsoft technologies to Web-based technologies including J2EE (WebLogic), Apache web servers, Vignette, Alteon load balancing, and Sun / Solaris.

**TRAVELERS LIFE & ANNUITY, Hartford, CT**

**Jul 1997 – Jan 2000**

**Vice President - Technical Support**

Head of the Life & Annuity Technical support organization comprised of 40 FTEs with a budget of \$5.5M.

Responsible for operational support for all the production and test environments, including Mainframe (IMS & CICS), distributed Systems (NT, Solaris) and databases (ORACLE). Responsible for all the distributed Hardware and Software ordering and installation, including NT desktops and servers, and SUN Solaris application/database servers.

- Planned and implemented the conversion of all desktops and NT servers to Y2K compliant HW and SW configurations.

**AETNA INC. (Aetna Life and Casualty) Hartford, CT**

**Apr 1980 – Jul 1997**

**Manager - Application Architecture and Processes - (1996 – 1997)**

Led a cross-functional, interdisciplinary team to define and implement a system and application architecture to facilitate the development, implementation, operation and maintenance of new strategic systems.

**Manager - Technical Product Management - (1994 – 1996)**

Led a small unit of senior technologists to manage the technology life cycle of Aetna's standard IT products.

- In addition to normal responsibilities, from January 1996 to April 1996, was the IT Technical Project Manager for the sale of the Property & Casualty Division to Travelers. This \$4.0 Billion transaction was the most important project at Aetna at that time.

**Manager -Application Design and Consulting Services - (1991 – 1994)**

Led a technology group of 30 Information Technology Professionals providing technical consulting and support to the application development organizations.

**Several supervisory and management positions (1984 – 1991)**

Held Supervisory positions in Technical Support Services mostly related to Online Systems support. In 1990, was the Technical Project Manager for a very large client/server system, using OS/2 and Mainframes.

**CICS System Programmer (1981 – 1984)**

**Application Development Supervisor (1980 – 1981)**

**BANK COMPUTER CENTER OF CONNECTICUT, Newington, CT**

**Apr 1974 – Apr 1980**

**Computer Operator, CICS Application/System Programmer**

## **EDUCATION**

Career Training Institute, Wethersfield, CT - Certificate in Data Processing / Programming, 1974

Officer Candidate School, Italian Naval Academy, Leghorn, Italy, 1967 – 1968

AS equivalent, Italian Merchant Marine Academy, Camogli, Italy, 1962 - 1967